MFA | MultiFactor Authentication



What is it?

MultiFactor Authentication (MFA) is an important feature that adds an additional layer of security to the reserved area login process.

How does it work?

On your first login, after entering your username and password, you will be asked for a one-time password (OTP code), which will be sent to the email associated to your username.

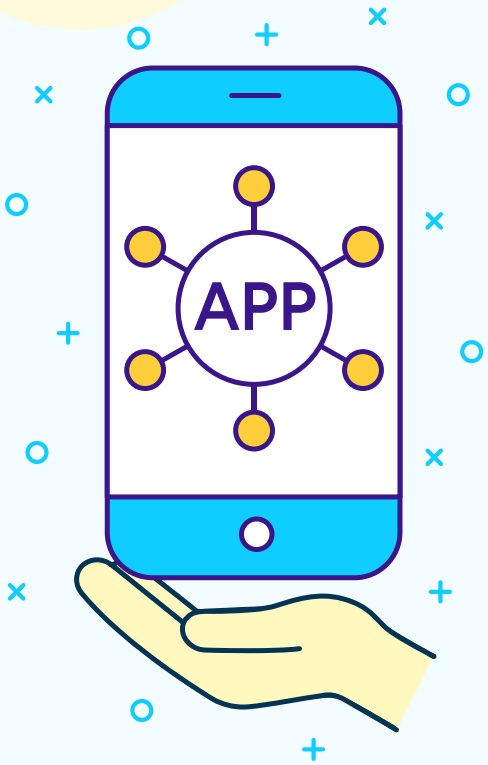
This process must be repeated every time you access your account. After entering your username and password, you will need to confirm your identity.

This code can be received via SMS or email, or generated through an authenticator app. You can change your MFA method at any time in the Private Area, choosing between SMS, email, or an authenticator app.

Enable via SMS or Email

1. Enter the reserved area at www.pt.pt
2. Click on your name in the upper right corner and select "User Preferences"
3. Click "Change Multi-Factor Authentication Method"
4. Click "Activate SMS Authentication" or "Activate Email Authentication"
5. Click "Confirm" .





Enable via App

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Install an app for generating the one-time password (OTP).
Example: Google Authenticator, Microsoft Authenticator, 1Password, etc

1. Enter the reserved area at www.pt.pt
2. Click on your name in the upper right corner and select "User Preferences"
3. Click "Change Multi-Factor Authentication Method"
4. Click "Activate QRCode Authenticator"
5. Use the QRCode or authentication key to create your account on the app of your choice
6. Use the OTP code you see in the app to complete activation

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